Technical specifications of the program DS-Video Club

1. General specifications

- Friendly and easy to use interface
- It operates under XP, Vista, Windows 7, Windows 8
- It is recommended to use Barcode Scanner (not necessarily)
- The existence of Microsoft Word and Excel is necessary, if some specific printing jobs are needed.
- Optional is the use Web Camera (for the photo on the customer's card).
- The application is translated in four languages (English, French, Greek, German). The translation in Spanish is in progress.
- It uses the SQL Server 2008 R2 Express in Vista, Windows 7 and Windows 8, and the SQL Server 2005 Express in XP.

2. Easy to learn

- A trial database is ready for practice. The password for the loading is 123456.
- There are all the necessary learning instructions under "Help".

3. The data base features

- It can be exported directly to Excel.
- Daily backups are taken automatically
- Any time it can be backed up manually or restored.
- It is protected by a security code (password), which can be changed. The default password is 123456.
- The database is not locked and all the necessary information about it is available.

4. Import of movies and games with simultaneous barcode creation

- As long as the import of a movie or game is made, a unique number is applied and the corresponding barcode created.
- The use of the program with the barcodes is much easier but not necessary. The management can be made by using the keyboard only.
- The numbers which have been already given to the existing in-store movies and games can be maintained.
- Together with the importation of films, additional information can be given such as director and actors.

- Searching for movies or games is possible not only with the title or the id number but with several other methods as well (e.g. find all the films of a certain actor).
- The creation and massive printing of titles, numbers of movies or games and barcodes, can be done directly on two labels for each item. The one is for putting on CD/DVD and the other for the case of the item.

5. Introduction of the customers

- During the input of a new customer a unique number is created with the corresponding barcode which can be used to find the customer rapidly.
- A customer card can be printed with the number, the barcode, and optionally with his photo.
- There is given the possibility of additional members under a particular customer.
- During the creation of the customer, he can be assigned to a specific discount which will be applied to him only.
- View and print history. Filters are used for the selection of the desired information.
- The history of the customer is automatically created. Within it, additional data can be imported manually, if necessary.

6. Protection from not reliable customers

- The risk of the customer can be described. If a customer is classified as dangerous, he will not be allowed to rent, but only to return items.
- With the use of Web Camera the photograph of the customer can be available. The picture will be visible in all the necessary procedures relating to him.
- A proof may be printed during renting and return. It lists in detail the rented items or returned, the cost of each of them, any discount applied, etc.
- It should be noted that this proof is only for use between the store and the customer. Anyhow, in certain cases, according to the country law, it can be considered as a legal receipt.
- The proof can be saved in PDF format.

7. Rental

- The introduction of the customer can be done in many ways (customer number, telephone number, name, barcode).
- In the rental form a list with the customers can be viewed as well as lists with the movies and games.
- The available offers are displayed automatically in the rental form.
- The rental proof can be printed.
- Rental can be renewed, if necessary.
- There is a view of all the rented products with the applicability of filters.
- The return day is automatic calculated according to the public holidays and the days that the store is not open.

8. Pre-Rental & Reservation

- An item can be pre-rented. All pre-rentals are performed within the same day and then they are automatically deleted.
- If the item is not available (all copies are rented), the item can be reserved. A reservation lasts until the return of the item, but not more than 10 days. With the return of the item there is an automatic notice to inform your customer.
- There are forms for the direct view of all the pre-rented or reserved products with the applicability of filters.

9. Rental Prices

- They can be defined in a form, according to the rental period. For the already rented products this value cannot be changed.
- Offers can be created (e.g. on 5 weekly rented movies the 1 is gift).
- In the rental, if the imported items are subject to one or more offers, there is an automatic notice. Then the offer to be applied is selected.
- There is the possibility of eliminating billing inserted in the items for hire, while there is also the opportunity to reduce the rental value.
- There can be a discount (%) to be valid only for a particular customer or only for a certain rental.
- Renewing of the rental can be made.
- In the case of a late renewal of the rental, the delay cost till that day is calculated automatically. It appears in the return, in addition to the rental price due to the renual.

10. Return

- The amount due to the delay, if any, is automatically calculated.
- The delay cost can be changed. This value can be even zero but it can never be greater than the rate shown.
- All products rented to a customer may be returned with a single action, with the use of the unique code. This code exists also as a barcode on the rental proof (if any).
- The delays are automatically calculated, according to the holidays and the days that the store is not open.
- A return proof, can be printed, if necessary.

11. Movies & Games Management

- Full management of movies and games with the possibility of changing the data and searching criteria is available. Searching can be done with the use of part of the title, name of the actor or director, etc.
- After identifying the desired item, it can be sent directly to form for rental or pre-rental or reservation.

12. Information and statistics

- At any time the profile of the store can be appeared, showing the revenue, with the use of filters for the searching. They are for revenues per date, per month and per year. Initially it is set to the current date.
- There is the option to view statistics per customer, per movie or per game. The best 5 customers, the first 5 movies and the first 5 games are shown.
- All statistics are represented in graphs.

13. Customers and items management

- The damaged items can be moved to another area in the data base, so they are not available for renting.
- All items can be edited at any time.
- The customer data can be easily modified.

14. Public holidays and not working days of the store

- There is given the option for the choice of days of the week during which the store is not open (e.g. every Monday).
- Certain dates of the year can be also declared as holidays (initially they are Christmas and 1st January).
- The selected days of the week and the individual holidays are processed. Thus the program automatically calculates the return date and the delays.

15. Questions and contacts

- There is a "Help" menu where is all the necessary information
- Within "Help" are also the frequently asked questions and their answers.
- Direct communication with the manufacturer via email is possible from the program.

16. Sale prices

There is only one version of the program, the full.
Subscriptions include:
- Unlimited technical support via email
- All updates, free of charge.

There are three types of license and their respective contributions (prices in €):

	Cost for 1 PC	Support for 1 PC
Half-yearly	**120**	Yes
Annual	**180**	Yes
Lifetime	**500**	Yes for the first year After 50 EUR /year - optional

Additional licenses - subscriptions:
25% discount for permission to install a 2nd PC.
50% discount for permission to install a 3nd and 4th PC.
75% discount for permission to install the 5th PC and after.

Subscriptions:
In the Lifetime version, the extension of the technical support and the updates beyond the first year, is possible, with the following subscriptions:

For the 1st PC:	50 EUR /year
For the 2nd PC:	40 EUR /year
For the 3rd PC and the 4th PC:	35 EUR /year
For the 5th PC and after:	30 EUR /year

(*) Notes: The technical specifications and prices may change without notice